

Tips and Tools for the 2017–18 FAFSA

Presented by
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U.S. Department of Education
Office of Federal Student Aid

Appalachian Higher Education Network
Conference 2016

Overview

- **Who is Federal Student Aid (FSA)**
- **FAFSA Completion Campaign (2017-18)**
- **FSA ID**
- **FSA Resources**

Federal Student Aid's (FSA) Mission

To ensure that all eligible individuals benefit from \$150 billion dollars of federal financial assistance in the form of grants, work-study, and loans for education beyond high school

FAFSA Completion Campaign 2017-2018

Federal Student Aid
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2017-18 FAFSA Changes

- **Submit a FAFSA® Earlier:** Students will be able to file a 2017–18 FAFSA as early as Oct. 1, 2016, rather than beginning on Jan. 1, 2017. The earlier submission date will be a permanent change, enabling students to complete and submit a FAFSA as early as October 1 every year.
- **Use Earlier Income Information:** Beginning with the 2017–18 FAFSA, students will report income information from an earlier tax year. For example, on the 2017–18 FAFSA, students (and parents, as appropriate) will report their 2015 income information, rather than their 2016 income information.

CHANGES TO THE FAFSA® PROCESS FOR 2017-18

SUBMIT A FAFSA EARLIER: Students will be able to file a 2017–18 FAFSA as early as Oct. 1, 2016, rather than beginning on Jan. 1, 2017. The earlier submission date will be a permanent change, enabling students to complete and submit a FAFSA as early as October 1 every year. (There is NO CHANGE to the 2016–17 schedule. The 2016-17 FAFSA will become available January 1, 2016.)

USE EARLIER INCOME INFORMATION: Beginning with the 2017–18 FAFSA, students will report income information from an earlier tax year. For example, on the 2017–18 FAFSA, students (and parents, as appropriate) will report their 2015 income information, rather than their 2016 income information. The following table provides a summary of key dates as we transition to using the early FAFSA submission timeframe and earlier tax information.

IF YOU PLAN TO ATTEND COLLEGE FROM	YOU CAN SUBMIT THE FAFSA FROM	USING TAX INFORMATION FROM
July 1, 2015–June 30, 2016	January 1, 2015–June 30, 2016	2014
July 1, 2016–June 30, 2017	January 1, 2016–June 30, 2017	2015
July 1, 2017–June 30, 2018	October 1, 2016–June 30, 2018	2015
July 1, 2018–June 30, 2019	October 1, 2017–June 30, 2019	2016

2017-18 FAFSA Completion Campaign

FSA will conduct a 2017-18 FAFSA Completion Campaign – which will include webinars, in-person events, social media, blog posts, and more.

We ask you to help us carry our message to students and parents. (All of our resources will be available on www.FinancialAidToolkit.ed.gov.)

Timing: May 2016 – March 2017

Goals

1. Share with you our high-level plan and approach.
2. Discuss when, how and what resources you can use to communicate with your students and parents.

High Level Outreach Plan

May/early June: Prep for the fall! Tell rising seniors to get FSA IDs (full info: StudentAid.gov/fsaid)

September: Hold financial aid night

- Remind students and parents about the FSA ID
- Explain FAFSA® is coming soon & importance of filling it out promptly

October: Hold FAFSA completion event

- Provide hands-on help filling out FAFSA
- Explain what happens next

November - April: Help students interpret/compare aid offers

- Emphasize importance of meeting deadlines set by colleges
- Remind students to check e-mail

2017-18 FAFSA Outreach Resources

1. Language on the 2017-18 FAFSA that can be shared with students and parents via emails, newsletters, etc. The language will focus on the availability of the 2017-18 FAFSA on October 1 and the use of 2015 tax information for the FAFSA. In addition, the language will contain information on securing an FSA ID over the summer.
2. A suggested calendar/timeline for outreach efforts
3. A calendar of when FSA resources re: the 2017-18 FAFSA will be available on www.FinancialAidToolkit.ed.gov

Timing: Available now

FSA ID Overview

FSA ID: Needed for FAFSA.gov

An illustration of the FSA ID registration form interface. It features a dark blue rounded rectangle containing a white silhouette of a person on the left. To the right of the silhouette are three white input fields. The first field is labeled 'USERNAME' and contains seven asterisks. The second field is labeled 'PASSWORD' and contains ten asterisks. Below the password field is a white button with the text 'REGISTER NOW' in dark blue capital letters.

USERNAME

PASSWORD

REGISTER NOW

**USERNAME & PASSWORD:
REQUIRED FOR SIGNING THE FAFSA ONLINE**

WHERE CAN I USE MY FSA ID?

fafsa.gov

- Electronically sign your (or your child's) FAFSA.
- Import your tax information from the Internal Revenue Service.
- Prefill data in this year's FAFSA if you filed a FAFSA last year. That's called filling out a Renewal FAFSA.
- Make online corrections to an existing FAFSA.
- View or print an online copy of your *Student Aid Report (SAR)*.

StudentAid.gov/login
or nslds.ed.gov

- View a history of any federal student aid that you have received.
- Look up your loan servicer's contact information.

StudentLoans.gov

- Complete entrance counseling, the *Financial Awareness Counseling Tool*, or exit counseling.
- Electronically sign a master promissory note (MPN).
- Complete PLUS loan requests.
- Estimate your student loan payments using the *Repayment Estimator*.
- Apply for an income-driven repayment plan or a consolidation loan.

teach-ats.ed.gov

- Sign your Agreement to Serve for the Teacher Education Assistance for College and Higher Education (TEACH) Grant Program.

PARENTS AND STUDENTS CANNOT USE THE SAME E-MAIL ADDRESS WHEN REGISTERING FOR AN FSA ID



Email **parent123@e-mail.com**

AN FSA ID CAN ONLY BE ASSOCIATED WITH 1 E-MAIL ADDRESS



Email **student123@e-mail.com**

YOU MUST SET UP 5 CHALLENGE QUESTIONS WHEN CREATING YOUR FSA ID

- **QUESTIONS 1 AND 2:**
Select questions from a drop-down menu
- **QUESTIONS 3 AND 4:**
Create your own questions (free-form)
- **QUESTION 5:**
Select a significant date. Cannot be your birthday.

**ALL QUESTIONS AND ANSWERS
MUST BE UNIQUE!**

TIP: The best way to set up challenge questions you'll remember is to create them yourself. Only the owner of an FSA ID should create or use the account. Parents should not create an FSA ID for their child and vice versa.

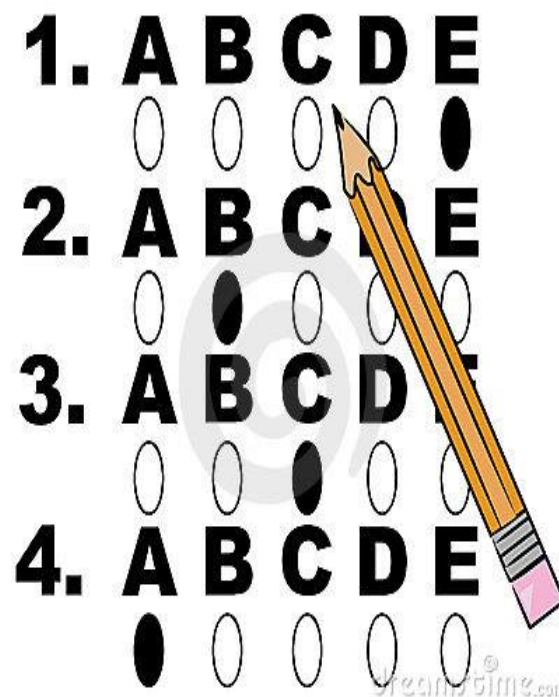
StudentAid.gov/fsaid

Common FSA ID Questions

- **Do I need an email to create an FSA ID?**
 - No, an email is not required to create an FSA ID.
- **What if I try to sign my FAFSA with an FSA ID and I get an error message?**
 - Your name must be typed exactly how it appears on your social security card on your FSA ID profile and FAFSA, Verify your name is spelled the exact same way in each place and make sure your DOB and SSN is correct as well.
- **Do I need a SSN to create an FSA ID?**
 - Yes, and your SSN, name, and DOB must all match with the Social Security Administration.
- **Can I still complete the FAFSA without an FSA ID?**
 - Yes, you can print the signature page and mail it in.

FSA ID – AP ‘Exam’

FSA ID Advanced Placement



FSA ID – AP ‘Exam’

You must wait one to three days for your Social Security match before you can submit an original FAFSA®

- a) TRUE
- b) FALSE

FSA ID – AP ‘Exam’

You must wait one to three days after creating your FSA ID for your Social Security match before you can submit an original FAFSA®

FALSE

You can create, sign and submit a new FAFSA® immediately after creating an FSA ID

FSA ID – AP ‘Exam’

You must verify your e-mail before you can use your FSA ID

- a) TRUE
- b) FALSE

FSA ID – AP ‘Exam’

You must verify your e-mail before you can use your FSA ID

FALSE

You are not required to verify your e-mail in order to use your FSA ID

FSA ID – AP ‘Exam’

Once you create an FSA ID, you can never update or change your contact information, e-mail address, challenge questions or username and password

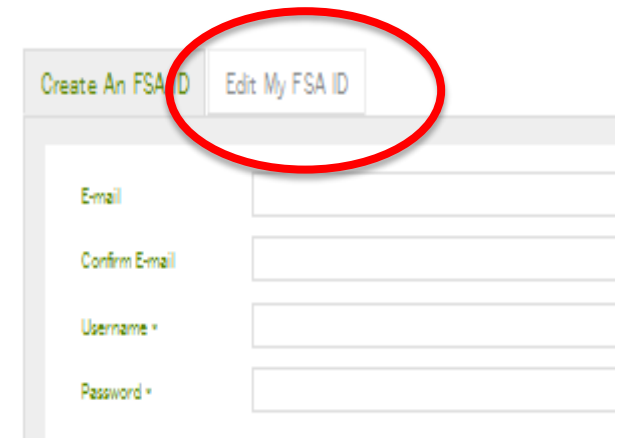
- a) TRUE
- b) FALSE

FSA ID – AP ‘Exam’

Once you create an FSA ID, you can never update or change your contact information, e-mail address, challenge questions or username and password

FALSE

Logging on to the ‘Edit My FSA ID’ tab allows you to update all of this information, verify your e-mail address, and check your SSA Match!



The screenshot shows the FSA ID management interface. At the top, there are two tabs: 'Create An FSA ID' and 'Edit My FSA ID'. The 'Edit My FSA ID' tab is circled in red. Below the tabs, there are four input fields with labels: 'Email', 'Confirm Email', 'Username *', and 'Password *'. The fields are empty, and the labels are in a light green color.

FAFSA Tips

THERE IS A FAFSA DEADLINE FOR:



1. FEDERAL FINANCIAL AID



2. STATE FINANCIAL AID



3. COLLEGE OR CAREER SCHOOL AID



4. OTHER FINANCIAL AID,
LIKE SCHOLARSHIPS

COMPLETE YOUR FAFSA BY THE EARLIEST OF THESE DEADLINES!

YOUR FINANCIAL AID IS PAID OUT BY...

YOUR SCHOOL



NOT FAFSA





YOU DON'T HAVE TO
ACCEPT **THE WHOLE**
AMOUNT OFFERED!

Helpful Hints

- Dependent students are only eligible for unsubsidized loans without parent information on the FAFSA
- FAFSA is used for more than just federal aid
- Undocumented parents can use 000-00-0000 in place of SSN

FSA Tools and Resources

FinancialAidToolkit.ed.gov

Site structured around four main content areas:

- Learn About Financial Aid
- Conduct Outreach
- Get Training
- Search Tools and Resources

The screenshot shows the homepage of the FinancialAidToolkit.ed.gov website. At the top, there is a navigation bar with links for 'ABOUT US' and 'STUDENTAID.GOV', a search bar, and a green arrow icon. Below this is the main header featuring the 'Federal Student Aid' logo (An OFFICE of the U.S. DEPARTMENT of EDUCATION), the text 'PROUD SPONSOR of the AMERICAN MIND®', and the 'Financial Aid Toolkit' title. A dark navigation bar contains four main sections: 'Learn About Financial Aid', 'Conduct Outreach', 'Get Training', and 'Search Financial Aid Tools and Resources'. Below the navigation bar, a green banner reads 'Help students and parents prepare for college and career school.' followed by a subtitle: 'The online source of federal student aid information and outreach tools for counselors, college access professionals, nonprofit mentors, and others.' The main content area is divided into four columns, each with a photo and a description: 1. 'LEARN ABOUT FINANCIAL AID' with a photo of a man and a woman looking at a laptop, describing the basics of federal student aid and FAFSA. 2. 'CONDUCT OUTREACH' with a photo of a woman speaking at a podium, describing sample financial aid night agendas and PowerPoint presentations. 3. 'GET TRAINING' with a photo of a man in a blue shirt, describing training or conference opportunities and the National Training for Counselors and Mentors (NT4CM) program. 4. 'SEARCH TOOLS AND RESOURCES' with a photo of a woman looking at a laptop, describing the sorting of available Financial Aid Toolkit resources by content, audience, topic, and time of the year. At the bottom, there is a green bar with 'ANNOUNCEMENTS' and a link to 'LEARN ABOUT FINANCIAL AID'. The footer includes links for FOIA, Privacy, Notices, usa.gov, ed.gov, whitehouse.gov, Contact Us, and Leave Us Feedback, along with social media icons for Facebook, Twitter, and YouTube.

ABOUT US STUDENTAID.GOV Search

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Financial Aid Toolkit

Learn About Financial Aid Conduct Outreach Get Training Search Financial Aid Tools and Resources

Help students and parents prepare for college and career school.
The online source of federal student aid information and outreach tools for counselors, college access professionals, nonprofit mentors, and others.

LEARN ABOUT FINANCIAL AID
Understand the basics of federal student aid and the FAFSA, and get updates on the tools you need to educate the students you work with.

CONDUCT OUTREACH
Get sample financial aid night agendas and PowerPoint presentations, as well as suggested messages for social media, e-mails, or newsletters.

GET TRAINING
Find training or conference opportunities and learn about the National Training for Counselors and Mentors (NT4CM) program.

SEARCH TOOLS AND RESOURCES
Sort available Financial Aid Toolkit resources by content, audience, topic, and time of the year.

ANNOUNCEMENTS [LEARN ABOUT FINANCIAL AID](#)

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f t y

Finding Resources on the Toolkit

“Search Tools & Resources” section

- Use filter search
- Browse all
- Subscribe to RSS feed

The screenshot shows the 'Financial Aid Toolkit' search interface. At the top, it features the 'Federal Student Aid' logo and the text 'PROUD SPONSOR of the AMERICAN MIND®'. Below the logo is a navigation bar with links: 'Learn About Financial Aid', 'Conduct Outreach', 'Get Training', and 'Search Financial Aid Tools and Resources'. The main content area has a search bar and instructions: 'Search for tools and resources to help you or your students learn about financial aid for college. Filter resources by file type, audience, topic, and the time of year the resource is most relevant.' It then provides a search tool with four dropdown menus: 'I AM LOOKING FOR' (Resource Type), 'TO HELP' (Audience Type), 'LEARN ABOUT' (Topic), and 'DURING' (Time of Year). Each dropdown has a 'Selected Options' section. To the right of these filters is a 'GET RESOURCES' button and a link to 'Clear Selection'. Below the filters, the 'Your Search Results' section shows 'Your search resulted in 5 results. If you'd like to get more results, try broadening your search by selecting more criteria in the dropdown filter boxes. The resources below are, by default, listed in alphabetical order. To change the order to sort the resources by Resource Type, please select the "Resource Type" radio button below.' It also includes a note: 'Please note that a resource could be classified as more than one Resource Type but will appear just once in the list below.' The results are sorted by 'Resource Title' (selected) and 'Resource Type'. Three results are shown, each with a 'Download Video' icon, a title, a description, the resource type, and related links. The first result is 'After the FAFSA: What Happens Next Video', the second is 'FAFSA Overview Video', and the third is 'FAFSA: Determining Dependency Status Video'.

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Financial Aid Toolkit

Learn About Financial Aid Conduct Outreach Get Training Search Financial Aid Tools and Resources

Home » Search Financial Aid Tools and Resources

Search for tools and resources to help you or your students learn about financial aid for college.
Filter resources by file type, audience, topic, and the time of year the resource is most relevant.

Use the search tool below to filter our Financial Aid Toolkit resources to find just what you need. You can select one or more options in each dropdown box. If you don't select any options from a dropdown box, that box will default to all options being selected.
You may need certain [plugins or viewers](#), such as Adobe Reader, to view some resources.
Would you like to know each time we add a resource to the site? Subscribe to our RSS feed.

I AM LOOKING FOR TO HELP LEARN ABOUT DURING

Resource Type Audience Type Topic Time of Year

Selected Options: Selected Options: Selected Options: Selected Options:

Videos High School Students FAFSA All

GET RESOURCES or Clear Selection

Your Search Results

Your search resulted in 5 results. If you'd like to get more results, try broadening your search by selecting more criteria in the dropdown filter boxes.
The resources below are, by default, listed in alphabetical order. To change the order to sort the resources by Resource Type, please select the "Resource Type" radio button below.

Please note that a resource could be classified as more than one Resource Type but will appear just once in the list below.

Sort results by:
☒ Resource Title ☐ Resource Type

Download Video
After the FAFSA: What Happens Next Video
Description: Learn what happens after you complete the FAFSA, including information about the Student Aid Report, EFC, the role of schools, award letters, and receiving aid.
Resource Type: Videos
Also Available in: [Spanish Captioned](#)
Related: [Responsible Borrowing Video](#), [Student Loans: Avoiding Deceptive Offers](#)

Download Video
FAFSA Overview Video
Description: Provides an overview of the Free Application for Federal Student Aid (FAFSA) and the application process.
Resource Type: Videos
Also Available in: [Spanish Captioned](#)
Related: [How to Fill Out the FAFSA Video](#), [After the FAFSA: What Happens Next Video](#)


Download Video
FAFSA: Determining Dependency Status Video
Description: Walk through the criteria for determining whether a FAFSA applicant is an independent or dependent student.
Resource Type: Videos
Also Available in: [Spanish Captioned](#)

www.StudentAid.gov

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Prepare for College


Types of Aid

Who Gets Aid

FAFSA: Apply for Aid


Repay Your Loans

Minds can achieve anything. We make sure they get to college.
At Federal Student Aid, we make it easier to get money for higher education.




HOW DO I PREPARE FOR COLLEGE?

Learn about exploring careers, choosing and applying to schools, and taking required tests. Use checklists to help get ready.




WHAT TYPES OF AID CAN I GET?

Read about the types of financial aid available from the government and other sources: grants, scholarships, loans, and work-study.




DO I QUALIFY FOR AID?

Most people are eligible for financial aid. Find out who gets aid, how to stay eligible, and how to get eligibility back if you've lost it.



HOW DO I APPLY FOR AID?

Learn how to submit your Free Application for Federal Student Aid (FAFSA), how aid is calculated, and how you'll get your aid.



HOW DO I MANAGE MY LOANS?

Choose a repayment plan, pay on time, avoid default, and get help with problems.

ANNOUNCEMENTS

RECENT CHANGES TO THE STUDENT AID PROGRAMS

DISASTER ASSISTANCE

Prepare for College

Explore Careers

Career Search

Checklists to Get Ready

Choosing a School

Types of Aid

Grants and Scholarships

Loans

Work-Study Jobs

Aid for Military Families

Who Gets Aid

Basic Eligibility Criteria

Non-U.S. Citizens

Staying Eligible

Regaining Eligibility

FAFSA: Apply For Aid

Estimate Your Aid

Filling Out the FAFSA

Dependency Status

Federal Student Aid PIN

Repay Your Loans

Making a Payment

Repayment Plans

Income-Based Repayment

Loan Consolidation

More Info

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Glossary

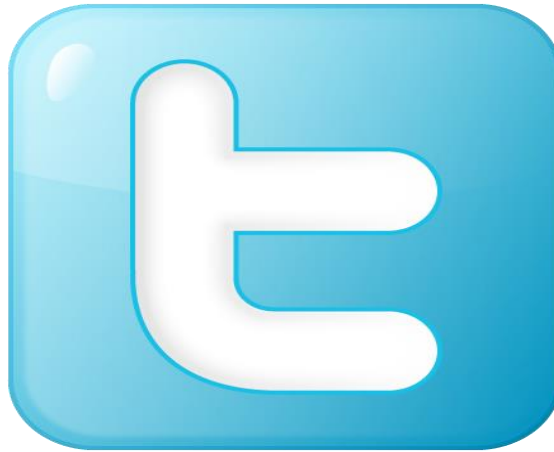
Connect With Us!



FACEBOOK

Federal Student Aid

www.facebook.com/FederalStudentAid



TWITTER

@FAFSA

www.twitter.com/FAFSA



YOUTUBE

Federal Student Aid

www.youtube.com/FederalStudentAid


FAFSA Completion by High School

[StudentAid.gov/fafsa-hs-data](https://studentaid.gov/fafsa-hs-data)

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Prepare for College

Types of Aid

Who Gets Aid

FAFSA: Apply for Aid

Repay Your Loans

[Home](#) » [About Us](#) » [Data Center](#) » [Student Data](#) » [Application Volume Reports](#) » FAFSA Completion by High School

FAFSA Completion by High School

As the cost of college continues to increase, financial aid becomes ever more important. While many factors are involved in the decision to attend college, there is a strong correlation between FAFSA completion and college enrollment.

Previously, high schools relied on self-reported surveys to estimate their FAFSA completion rate and that data can be inaccurate. For this reason, Federal Student Aid is providing high schools with current data about their FAFSA submissions and completions so that high

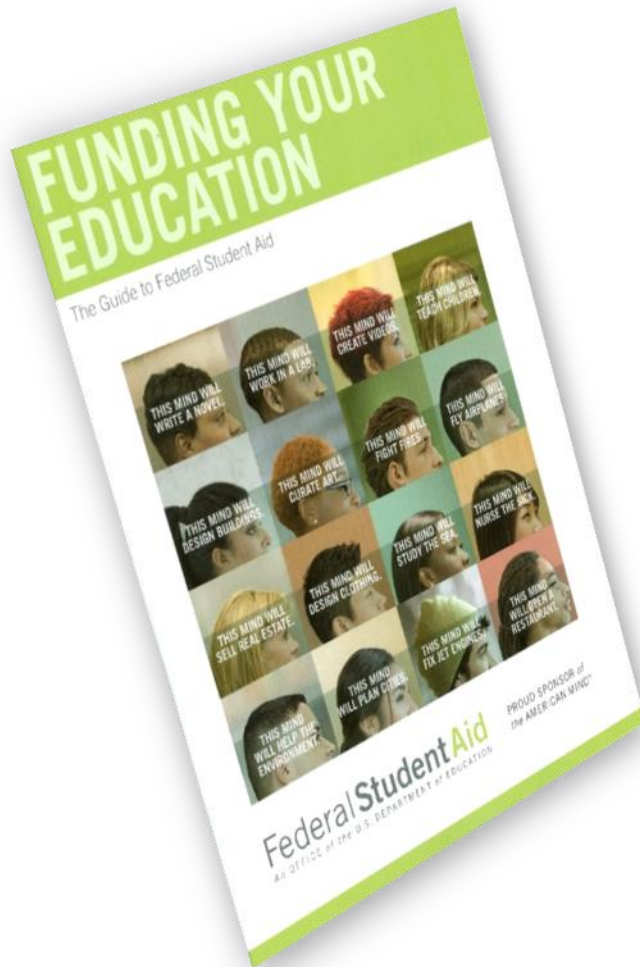
Glossary

[FAFSA](#)

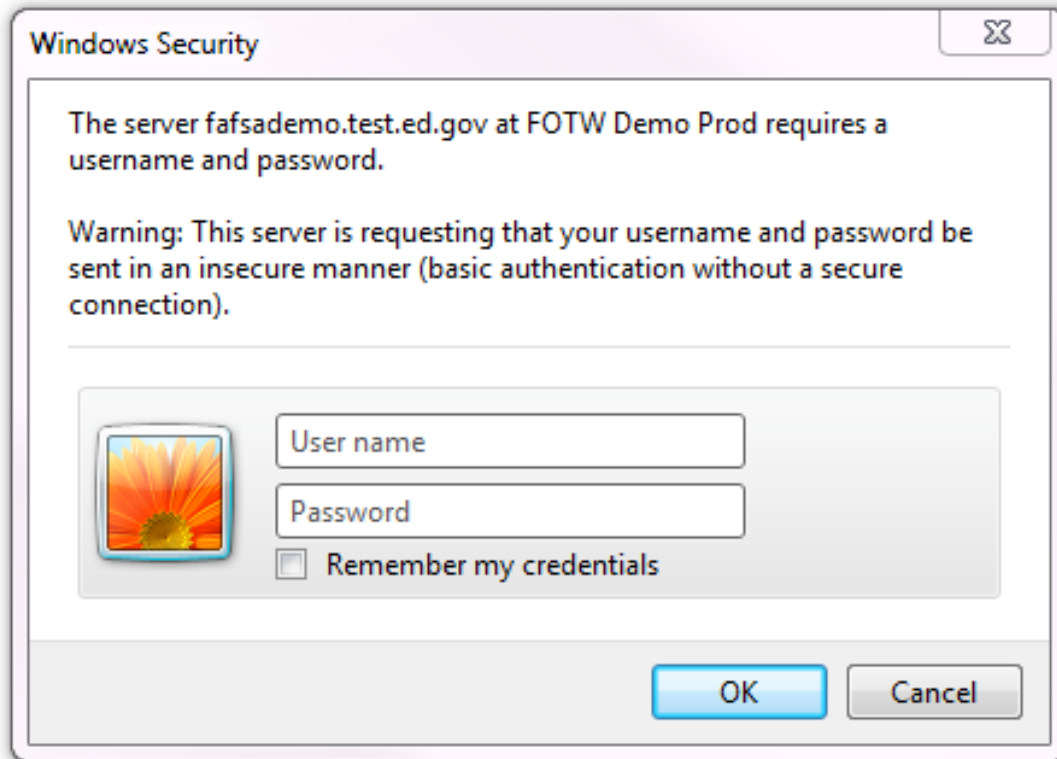
Free Application for Federal Student Aid

Ordering Publications

- Order publications from FSA Pubs: www.FSAPubs.gov




fafsademo.test.ed.gov



User name: eddemo
Password: fafsatest

http://nces.ed.gov/collegnavigator




English | [Español](#) | [About](#)

Name of School


States (use map for more than 1 state)


Hawaii
Idaho
Illinois




ZIP Code **Miles from**

Programs/Majors
0 Items Selected


 **Browse for Programs**


Level of Award 

<input type="checkbox"/> Certificate	<input type="checkbox"/> Associate's
<input type="checkbox"/> Bachelor's	<input type="checkbox"/> Advanced


Institution Type 

<input type="checkbox"/> Public	<input type="checkbox"/> 4-year
<input type="checkbox"/> Private non-profit	<input type="checkbox"/> 2-year
<input type="checkbox"/> Private for-profit	<input type="checkbox"/> < 2-year


 **MORE SEARCH OPTIONS**



Find the right college for **you**

 **Guide Me**

- **Refine your search with *More Search Options*** to select additional search criteria.
- **Build a list of schools using *My Favorites*** for side-by-side comparisons.
- **Pinpoint school locations with an *interactive map*.**
- **Export search results into a *spreadsheet*.**

College Affordability and Transparency Center 

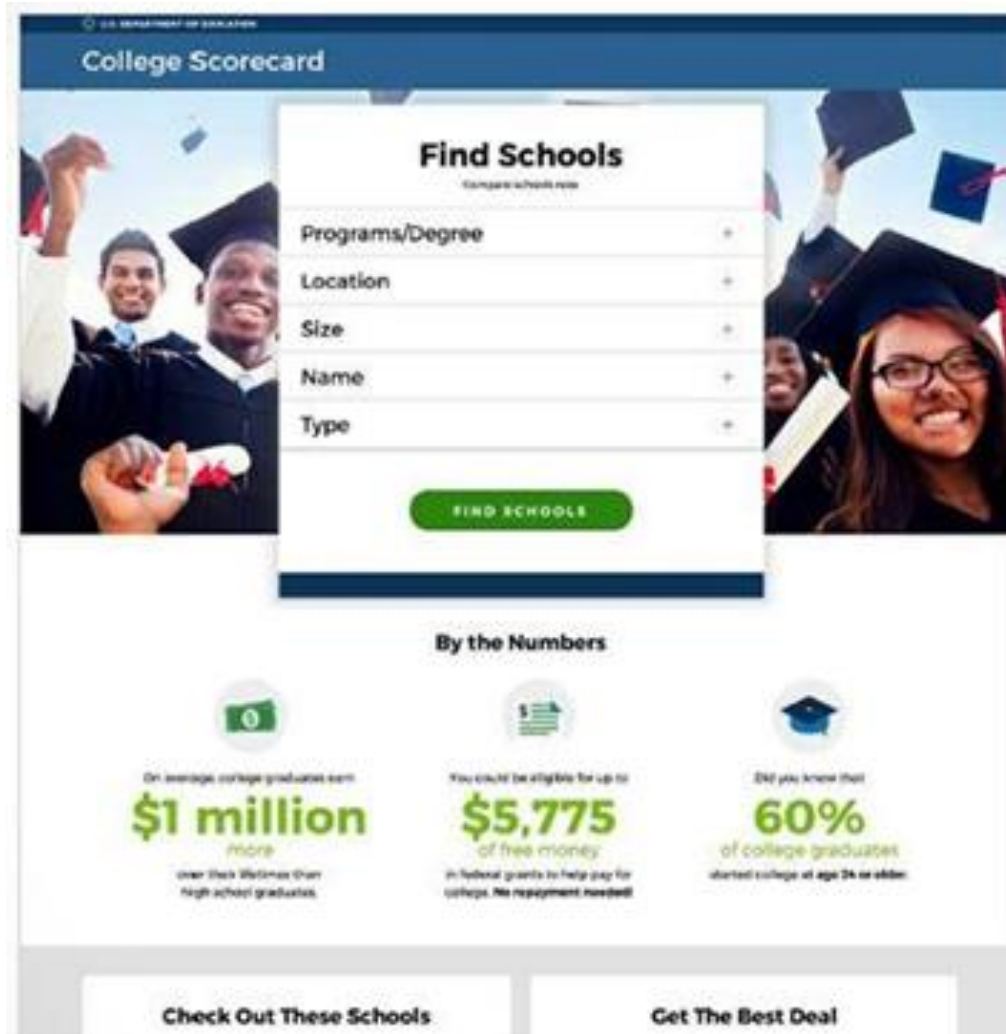
Browse lists of institutions with the highest and lowest tuition & fees and net price. [» GO](#)

ADDITIONAL RESOURCES

Preparing for your Education
Find out what you need to do to prepare for education beyond high school. [» GO](#)

Financial Aid
Apply for Federal Student Aid on FAFSA. [» GO](#)

<http://collegescorecard.ed.gov>



YouTube.com/FederalStudentAid

YouTube

- Popular on YouTube
- Music
- Sports
- Gaming
- Movies
- TV Shows
- News
- Spotlight

CHANNELS FOR YOU

- CAR and DRIVER
- CopsCarsandCrashes

Browse channels

Sign in now to see
your channels and
recommendations!

Sign in

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Federal Student Aid

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Repayment: What to Expect

47,099 views 7 months ago

Are you unsure about the loan repayment process or wondering when you need to begin making loan payments? Check out this video to learn about what to expect when your federal student loan enters repayment. Visit StudentAid.gov/repay to learn more.

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YouTube Videos: FSA ID

Create Your Own Message About the FSA ID

If you want to create and post your own social messages but need a little help getting started, we can help with that too. Download our digital and social media outreach [FSA ID guide](#).

Additional FSA ID Resources

Feel free to use our additional [resources to help inform students, parents, and borrowers about what an FSA ID is, who needs one, and how to create one](#). You can download a fact sheet, presentation, video, and more.

Here's an example of a video.

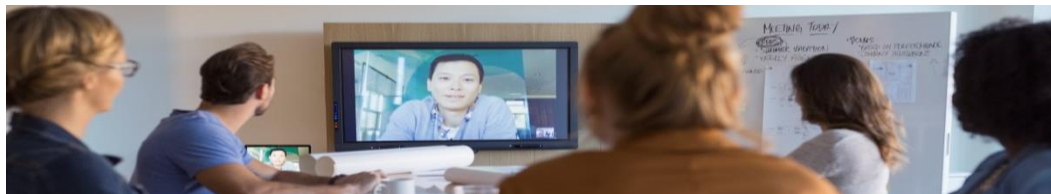
How to Create an FSA ID Video



You also may want to share these blog posts:

- [The FSA ID: Your First Step to Getting Financial Aid for College](#)
- [Why Students and Parents Need to Create Their Own FSA IDs](#)
- [Federal Student Aid PIN \(1998-2015\)](#)
- [Goodbye, Federal Student Aid PIN. Hello, FSA ID!](#)

2016 FSA Webinar Series



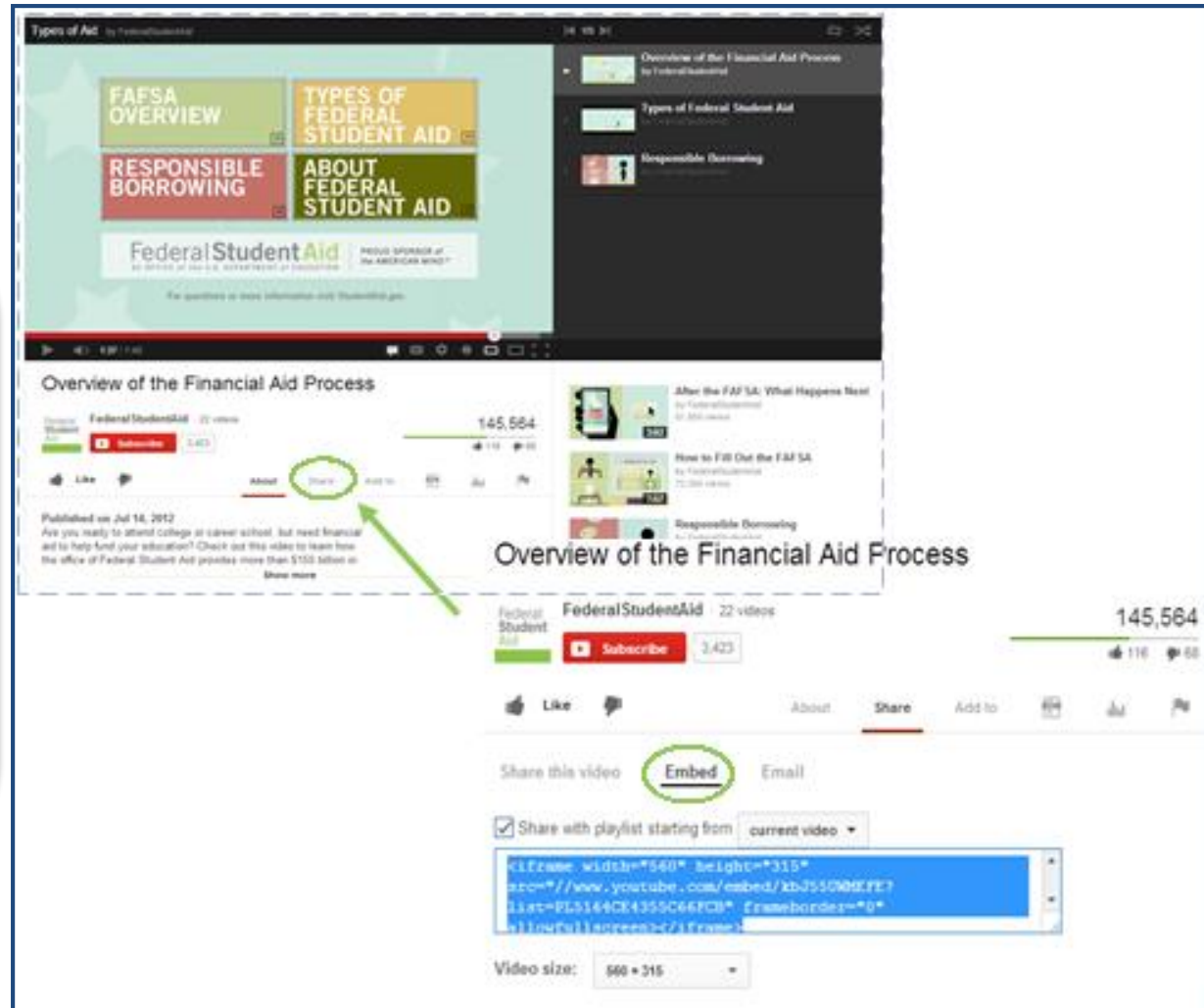
Webinar Title	Target Audience	Date and Time
2017–18 FAFSA Update	Counselors, mentors, and the college access community	May 3, 2016 4:00–5:00 p.m. EST
Financial Aid Toolkit: A Walkthrough of the Toolkit and Available Resources	Counselors, mentors, and the college access community	May 24, 2016 4:00–5:00 p.m. EST
FSA ID Demo	Parents, students, counselors, mentors, and the college access community	June 9, 2016 4:00–5:00 p.m. EST
Tools, Resources, and Helpful Hints for Undocumented Students	Parents and students	June 15, 2016 4:00–5:00 p.m. EST
2017–18 FAFSA Update	Counselors, mentors, and the college access community	June 28, 2016 5:00–6:00 p.m. EST
FSA Tools and Resources	Counselors, mentors, and the college access community	July 7, 2016 2:00–3:00 p.m. EST
FSA ID Demo	Parents, students, counselors, mentors, and the college access community	July 12, 2016 4:00–5:00 p.m. EST
Tips for Using FSA's Digital Engagement Resources	Counselors, mentors, and the college access community	July 21, 2016 3:00–4:00 p.m. EST

Online registration is available at:
<http://fsaregistration.ed.gov/d/vfqcw2>

Embed Videos into Your Website

Instructions:

- Go to [YouTube.com/FederalStudentAid](https://www.youtube.com/FederalStudentAid)
- Select the video you'd like to embed
- Click "Share" which will show you a new menu
- Click the "Embed" option to receive the code
- Copy and paste code to your site



Federal Student Information Center (FSAIC)

FSAIC can answer questions via:

- Live Chat
- Toll Free Hotline
- Email

1-800-4-FED-AID
(1-800-433-3243)


Monday through Friday
8:00a.m. – 10:00p.m.

Saturday and Sunday
11:00a.m. – 5:00p.m.

Contact Us

We are here to help. The Federal Student Aid Information Center can answer your questions. Contact options below.


You can also [Browse Help](#) to find answers to your questions online.



FAFSA on the Web - Live Help

Live Help is a secure online chat session where you can ask our customer service representatives a question.


[LIVE HELP](#)



Call Us

You can call us at 1-800-4-FED-AID (1-800-433-3243) or 319-337-5665.

If you are hearing impaired call the TTY line at 1-800-730-8913.



E-mail Us

Use the online form to ask your question, send us your comments, or alert us to a technical issue you are having. One of our customer service representatives will reply back via e-mail. Or, if you prefer, you can e-mail us at FederalStudentAidCustomerService@ed.gov

[E-MAIL US](#)



**GOT A QUESTION
ABOUT THE FAFSA?**